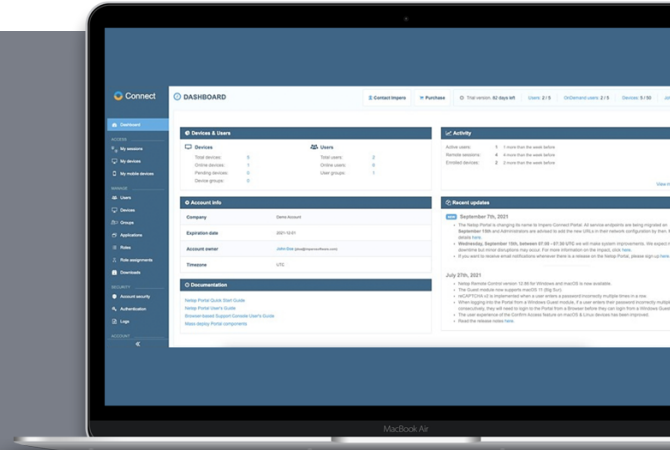


## Strengthening any business with extra-secure remote support

Impero Connect provides **powerful remote access and KVM control to nearly every platform or device**, in even the most complex environments. Unmatched **security and scalability** makes Impero Connect the trusted solution of the world's leading enterprises, including over half of the Fortune 100.



*“The neat combination of on-premise console and cloud portal makes a great hybrid solution”*  
— PC PRO Magazine

## Advanced Remote Access Solutions

Impero Connect enables IT teams to easily support and manage workstations, servers, POS devices, embedded systems, virtual environments, VDI desktops and mobile devices.

## Security & Compliance Ensured

Impero Connect enables access while using end-to-end 256-bit AES encryption, advanced authentication and granular access rights management. Full auditing capabilities help businesses satisfy the toughest compliance standards, including PCI-DSS, GDPR, HIPAA, FIPS and ISO 27001.

## Increased Efficiency & Lower Costs

Impero Connect helps drop support costs, improve issue resolution, and boost customer satisfaction by supporting all devices and users with one consolidated solution. The solution is scalable to any size business, it can be quickly deployed across networks and enables troubleshooting without interrupting end users or critical processes.

## Powerful and Versatile Connectivity

Impero Connect provides borderless connectivity with Impero's web enabled remote access solutions. The solution secures access to devices outside LANs without maintaining open ports or VPNs and by encrypting communication tunnels.

**"This solution is our lifeline"**  
– CKE Restaurant Holdings, Inc.

## Benefits of Using Impero Connect

- Secure remote control, compliant with industry regulations
- Enterprise-class security architecture
- Broad platform support for end users and devices, including mobile devices and production technology
- Scalable and versatile configuration for complex environments
- Web-enabled access for vendors & mobile employees
- Secures tunneling for access between devices without the need to configure VPNs
- Professional services: expert consultants who can help companies save implementation time, reduce security risk and improve support efficiency
- Greater end-user satisfaction
- Better device uptime

**"One tool can consolidate resources, help us train staff and support a vast array of devices. We couldn't be happier."**



## Broad Platform Support

With support\* for more than 40 different OS versions across Windows, Mac, Linux, Android and iOS operating systems, Impero Connect will instantly work with existing deployments.



macOS High Sierra

macOS Mojave

macOS Monterey

macOS Catalina



iOS



*\*For more/other versions of supported operating systems, please contact us*

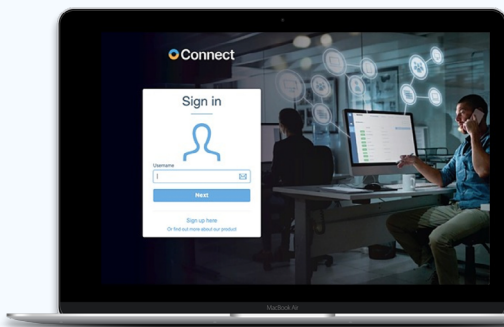
## Components & Configuration Options

### WebConnect

WebConnect is a connection service for Impero Connect applications that allows service desk staff to **reach any machine across the Internet** – even on unmanaged networks. Support teams **can provide remote support** to customers without reconfiguring firewalls and without compromising security.

### OnDemand

OnDemand provides remote user support regardless of location, networks, firewalls or what Windows computer end users are logged on to. That means faster problem resolution, better service, and greater customer satisfaction. **OnDemand integrates seamlessly with Impero Connect** to enable web-based help desk sessions without any firewall configuration.



### Impero Connect Portal

Impero enables secure and centralized web-based access to devices, simplifying collaborative support and third-party access.

### Security Server

With this solution, companies can **manage permissions for hundreds to thousands of users**. The software complies with security regulations and implements policies. Security Server works with existing infrastructure and integrates with Directory Services, RSA SecurID and smart cards.

### Mobile

Mobile lets customers **run Impero Connect on a mobile device, or support mobile devices IT service desk**. Multiple devices, including meter readers, scanners and POS devices can be supported.

### Embedded

This option enables companies to support and manage disparate task-specific systems, without transferring the screen data or interacting with the keyboard and mouse.