

## Product Lifecycle Policy – Impero Connect (Netop Remote Control)

### Lifecycle Procedure

This document describes the states and availability involved in the lifecycle of the Netop Remote Control line of products. The policy is current as of April 11<sup>th</sup>, 2024. All licensed modules within the Netop Remote Control line of products are subject to discontinuation and termination.

#### Products covered by this policy

Netop Remote Control modules include:

- Guest – including Guest EX and Mobile
- Host – including Mobile and OnDemand
- Gateway
- Security Server
- Gateway
- Name Server
- Connection Server
- Connection Manager

#### Products not covered by this policy

Non-licensed products, such as subscriptions and or Advantage renewals, are not covered by this policy. Other modules and software products produced by Netop (e.g., Vision, School, Live Guide) are not covered by this policy.

#### Version definition

A major version of a Netop product is defined as the version number including the first decimal. For instance, version 9.50 is a major version whereas version 9.51 is defined as a minor version.

#### Status definition

The product lifecycle policy involves three states:

- ✓ Discontinued
- ✓ Terminated
- ✓ Freeware

#### Discontinued

Unless otherwise noted in product release notes and official product documentation, a product version – major or minor - is *discontinued* two years after the release of the major or minor version that succeeds it. For example, Netop Remote Control version 9.1 was replaced by version 9.21 on October 15, 2008. As a result, version 9.1 was discontinued two years later on October 15, 2010. Discontinued product is available from Netop with the following limitations:

- ✓ The product can still be upgraded.
- ✓ New licenses cannot be purchased.

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- ✓ Additional licenses to NOLP agreements cannot be purchased.
- ✓ No efforts made to guarantee new products being backwards compatible if released after the discontinuation date.
- ✓ The source code is frozen and will not be recompiled again.
- ✓ Can be downloaded from the web.
- ✓ Knowledge Base articles concerning the version will still exist, though not maintained.

### Terminated

Unless otherwise noted in product release notes and official product documentation, a product version – major or minor - is *terminated* one year after it was discontinued.

For example, Netop Remote Control version 9.1 was discontinued as of October 15, 2010. Therefore, version 9.1 is officially terminated as of October 15, 2011.

Terminated products are no longer available from Netop in any form:

- ✓ The product cannot be upgraded.
- ✓ The product cannot be downloaded from the web.
- ✓ Netop Advantage (annual upgrade Insurance) cannot be purchased.
- ✓ Technical support is no longer available.
- ✓ Knowledge Base articles concerning the version may still exist, though not maintained.

### Exceptions

The following products have not been succeeded by new versions and thus are neither discontinued nor terminated until further notice:

- ✓ Netop for OS/2 Guest version 6.5 P/N G1001UK-650
- ✓ Netop for OS/2 and EcomStation version 9.0 P/N H1001UK-900
- ✓ Netop Host for 4690. The discontinuation & termination of Netop Hosts for 4690 is tied to the lifecycle published by Toshiba Global Commerce for the 4690 & TCxSky operating systems these Hosts support.

### Current Product Status

Product status as per 12-09-2022 (day-month-year)

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**NRC: Netop Remote Control**

**IC: Impero Connect**

Remote Control	Released	Discontinued	Terminated
IC 13.02	09.11.2023		
IC 13.01	12.09.2023	09.11.2025	09.11.2026
IC 13.00	12.09.2022	12.09.2025	12.09.2026
IC 12.92	25.01.2022	12.09.2024	12.09.2025
IC 12.91	28.10.2021	25.01.2024	25.01.2025
IC 12.90	15.09.2021	28.10.2023	28.10.2024
NRC 12.86 - TCx Sky V1R4 and later	15.03.2024		
NRC 12.86	27.07.2021	15.09.2023	15.09.2024
NRC 12.85	27.05.2021	27.07.2023	27.07.2024
NRC 12.84	28.01.2021	27.05.2023	27.05.2024
NRC 12.83	05.10.2020	28.01.2023	28.01.2024
NRC 12.82	25.03.2020	05.10.2022	05.10.2023
NRC 12.81	02.03.2020	25.03.2022	25.03.2023
NRC 12.80 (new key)	02.03.2020	02.03.2022	02.03.2023
NRC 12.79 - Toshiba 4690	28.01.2020		
NRC 12.79	14-10-2019	11-11-2021	11-11-2022
NRC 12.78	29-08-2019	14.10.2021	14.10.2022
NRC 12.77	18-06-2019	29-08-2021	29-08-2022
NRC 12.76	27-03-2019	18.06.2021	18.06.2022
NRC 12.75	17-12-2018	27-03-2021	27-03-2022
NRC 12.74	08-10-2018	17-12-2020	17-12-2021
NRC 12.73	22-08-2018	08-10-2020	08-10-2021
NRC 12.72	28-06-2018	22-08-2020	22-08-2021
NRC 12.71	29-05-2018	28-06-2020	28-06-2021
NRC 12.70 (new key)	10-04-2018	29-05-2020	29-05-2021
NRC 12.67	08-01-2018	10-04-2020	10-04-2021
NRC 12.65	27-09-2017	08-01-2020	08-01-2021
NRC 12.62 -- Toshiba 4690	17-07-2017		
NRC 12.62	17-07-2017	27-09-2019	27-09-2020
NRC 12.61	17-05-2017	17-07-2019	17-07-2020

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NRC 12.60 (new key)	31-01-2017	17-05-2019	17-05-2020
NRC 12.51 - Toshiba 4690	18-11-2016		
NRC 12.51	18-11-2016	31-01-2019	31-01-2020
NRC 12.50 (new key)	23-08-2016	18-11-2018	18-11-2019
NRC 12.22	26-04-2016	23-08-2018	23-08-2019
NRC 12.21 - Toshiba 4690	22-02-2016		
NRC 12.21	22-02-2016	26-04-2018	26-04-2019
NRC 12.20 (new key)	18-08-2015	22-02-2018	22-02-2019
NRC 12.11	19-05-2015	18-08-2017	18-08-2018
NRC 12.01	17-02-2015	19-05-2017	19-05-2018
NRC 12.0 (new key)	20-01-2015	17-02-2017	17-02-2018
NRC 11.7 (new key)	03-09-2014	20-01-2017	20-01-2018
NRC 11.6 (new key)	03-06-2014	03-09-2016	03-09-2017
NRC 11.53	12-12-2013	03-06-2016	03-06-2017
NRC 11.52	20-11-2013	12-12-2015	12-12-2016
NRC 11.51	14-10-2013	20-11-2015	20-11-2016
NRC 11.50 (new key)	04-09-2013	14-10-2015	14-10-2016
NRC 11.12 - Toshiba 4690	26-08-2013		
NRC 11.12	26-03-2013	04-09-2015	04-09-2016
NRC 11.11	27-11-2012	26-03-2015	26-03-2016
NRC 11.10 (new key)	31-10-2012	27-11-2014	27-11-2015
NRC 11.02	07-09-2012	31-10-2014	31-10-2015
NRC 11.01	28-03-2012	07-09-2014	07-09-2015
NRC 11.00 (new key)	30-01-2012	28-03-2014	28-03-2015
NRC 10.50 (new key)	07-09-2011	30-01-2014	30-01-2015
NRC 10.00 (new key)	30-03-2011	07-09-2013	07-09-2014
NRC 9.52	09-11-2010	30-03-2013	30-03-2014
NRC 9.51	18-08-2010	09-11-2012	09-11-2013
NRC 9.50 (new key)	01-12-2009	18-08-2012	18-08-2013
NRC 9.22	01-05-2009	01-12-2011	01-12-2012
NRC 9.21 (new key)	15-10-2008	01-05-2011	01-05-2012
NRC 9.10 (new key)	24-04-2008	15-10-2010	15-10-2011
NRC 9.00 (new key)	01-10-2006	24-04-2010	24-04-2011
NRC 8.00 (new key)	22-02-2005	01-10-2008	01-10-2009
NRC 7.65 (new key)	02-03-2004	22-02-2007	22-02-2008
NRC 7.60 (new key)	02-06-2003	02-03-2006	02-03-2007

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NRC 7.50 (new key)	27-09-2002	02-06-2005	02-06-2006
NRC 7.01	23-01-2002	27-09-2004	27-09-2005
NRC 7.00 (new key)	01-11-2001	23-01-2004	23-01-2005
NRC 6.50 (new key)	30-05-2000	01-11-2003	01-11-2004
NRC 6.00 (new key)	25-02-1999	30-05-2002	30-05-2003
NRC 5.40 (new key)	01-03-1998	25-02-2001	25-02-2002
NRC 5.30 (new key)	01-10-1997	01-03-2000	01-03-2001
NRC 5.20 (new key)	01-11-1996	01-10-1999	01-10-2000
NRC 5.10 (new key)	01-12-1995	01-11-1998	01-11-1999

The following remote control products have been made available as freeware:

- ✓ Netop for DOS (network) v. 4.32 Guest and Host
- ✓ Netop for DOS (Modem) v. 1.01 Guest and Host
- ✓ Netop for DOS (ISDN) v. 1.03 Guest and Host

### NME: Netop Remote Control Mobile & Embedded

NME	Released	Discontinued	Terminated
ActiveX Guest 12.80	05.10.2019	05.10.2020	05.10.2020
NME 17.0 Android Host	28-06-2018	29-08-2019	29-08-2020
NME 17.0 Windows	28-06-2018	29-08-2019	29-08-2020
NME 17.0 Android Host	13-10-2017	29-08-2019	29-08-2020
NME 17.0 Android Host (new key)	30-06-2017	29-08-2019	29-08-2020
NME 17.0 Android Guest (new key)	30-06-2017	29-08-2019	29-08-2020
NME 17.0 Windows (new key)	30-06-2017	29-08-2019	29-08-2020
NME 16.0 Android Host (new key)	31-01-2017	30-06-2019	30-06-2020
NME 16.0 Android Guest (new key)	31-01-2017	30-06-2019	30-06-2020
NME 16.0 Windows (new key)	31-01-2017	30-06-2019	30-06-2020
NME 10.50 for Windows (new key)	19-05-2015	31-01-2019	31-01-2020
NME 10.50 for Android (new key)	27-03-2015	31-01-2019	31-01-2020
NME 10.10 for Android	15-12-2014	27-03-2017	27-03-2018
NME 10.10 for Windows	27-06-2014	19-05-2017	19-05-2018
NME 10.10 for Android	23-05-2014	27-03-2017	27-03-2018
NME 10.10 for Windows(new key)	25-03-2014	19-05-2017	19-05-2018
NME 10.10 for Android(new key)	16-12-2013	27-03-2017	27-03-2018

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NME 9.60(new key)	30-03-2012	25-03-2015	25-03-2016
NME 9.51	28-09-2010	30-03-2014	30-03-2015
NME 9.50(new key)	24-02-2010	28-09-2012	28-09-2013
NME 9.10 Guest (new key)	10-07-2008	24-02-2012	24-02-2013
NME 9.02 Host (new key)	10-07-2008	10-07-2010	10-07-2011

### NOD: Netop Remote Control OnDemand

NOD	Released	Discontinued	Terminated
NOD 3.03	11-11-2019		
NOD 3.02	29-08-2019	11-11-2021	11-11-2022
NOD 3.01	18-11-2016	29-08-2021	29-08-2022
NOD 3.0 (new key)	23-08-2016	18-11-2018	18-11-2019
NOD 2.58	18-08-2015	23-08-2018	23-08-2019
NOD 2.58	19-05-2015	23-08-2018	23-08-2019
NOD 2.58	17-02-2015	23-08-2018	23-08-2019
NOD 2.58	03-09-2014	23-08-2018	23-08-2019
NOD 2.57	03-06-2014	03-09-2016	03-09-2017
NOD 2.56	14-10-2013	03-06-2016	03-06-2017
NOD 2.55	04-09-2013	14-10-2015	14-10-2016
NOD 2.54	26-03-2013	04-09-2015	04-09-2016
NOD 2.53	27-11-2012	26-03-2015	26-03-2016
NOD 2.52	07-09-2012	27-11-2014	27-11-2015
NOD 2.51	30-01-2012	07-09-2014	07-09-2015
NOD 2.5	07-09-2011	30-01-2014	30-01-2015
NOD 2.12	09-11-2010	07-09-2013	07-09-2014

### NWC: Netop Remote Control WebConnect

NWC	Released	Discontinued	Terminated
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NWC 3.02	08-10-2018		
NWC 3.01	18-11-2016	08-10-2020	08-10-2021
NWC 3.0 (new key)	23-08-2016	18-11-2018	18-11-2019
NWC 1.96	18-08-2015	23-08-2018	23-08-2019
NWC 1.96	19-05-2015	23-08-2018	23-08-2019
NWC 1.96	17-02-2015	23-08-2018	23-08-2019
NWC 1.96	03-09-2014	23-08-2018	23-08-2019
NWC 1.95	04-09-2013	03-09-2016	03-09-2017
NWC 1.94	26-03-2013	04-09-2015	04-09-2016
NWC 1.93	27-09-2012	26-03-2015	26-03-2016
NWC 1.92	07-09-2012	27-09-2014	27-09-2015
NWC 1.91	28-03-2012	07-09-2014	07-09-2015
NWC 1.9 (new key)	30-01-2012	28-03-2014	28-03-2015
NWC 1.8	09-09-2011	30-01-2014	30-01-2015
NWC 1.8 (new key)	10-08-2011	30-01-2014	30-01-2015